



NATIONAL JUDICIAL INSTITUTE • INSTITUT NATIONAL DE LA MAGISTRATURE

## Customer Service Feedback Form

Thank you for visiting the National Judicial Institute. We value all of our clientele and strive to meet everyone's needs. We welcome and appreciate your feedback!

Please tell us the date and, if applicable, program name and location of your visit:

Date: \_\_\_\_\_ Location: \_\_\_\_\_

Program: \_\_\_\_\_

### 1. Were you satisfied with the service we provided you?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
------------------------------	-----------------------------	-----------------------------------

Comments/Suggestions for Improvement:

---

---

---

---

### 2. Was our service provided to you in an accessible manner?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
------------------------------	-----------------------------	-----------------------------------

Comments/Suggestions for Improvement:

---

---

---

---

Over



NATIONAL JUDICIAL INSTITUTE • INSTITUT NATIONAL DE LA MAGISTRATURE

**3. Did you experience any problems accessing our goods or services?**

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
------------------------------	-----------------------------	-----------------------------------

Comments/Suggestions for Improvement:

---

---

---

---

Contact Information (optional):

Name: \_\_\_\_\_

*Please indicate your preferred method of contact:*

☐ Phone: \_\_\_\_\_

☐ Email: \_\_\_\_\_

☐ I do not wish to be contacted.

*\*\*A representative of the NJI will contact you to discuss your feedback, unless otherwise indicated.*

**Please fax this form to the National Judicial Institute at 613-237-6155.**

Thank you.